



#### Kim Silver

#### Owner

- Licensed Family Dog Mediator
- Karen Pryor Certified Training Partner
- Professional Canine Trainer Accredited
- Certified Professional Dog Trainer-KA
- Certified Behavior Adjustment Instructor
- Meet all of our trainers here

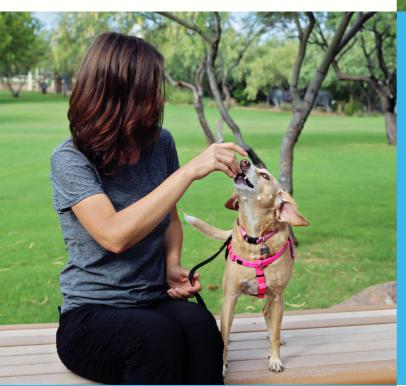
# Welcome To Building Bonds

IMPORTANT THINGS TO KNOW ABOUT TRAINING WITH BUILDING BONDS

BUILDINGBONDSTRAINING.COM
INFO@BUILDINGBONDSTRAINING.COM

## Force-Free Training





Force-free training is teaching an animal without pain, intimidation, threats, force, or coercion. At Building Bonds we do not use collar corrections, scolding, or intentional aversive punishment. Instead, we teach dogs behaviors we want them to do so they have an opportunity to be successful rather than be punished for being a dog. This way they enjoy the learning process.

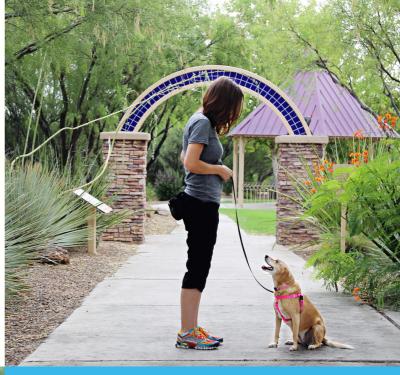
# IN THE SPIRIT OF FORCE FREE TRAINING

We do not permit choke chains, prong collars, or electronic collars in our group classes. For private training, if you use these tools we will work with you to find a path to phase out this equipment and add equipment that is safe and comfortable for your dog.

#### OUR PATH TO BEHAVIOR CHANGE

- -Wellness, Nutrition, and Physical Needs
- -Setting Environments for Success
- -Teach New Skills With Positive Reinforcement
- -Reinforcement of Alternative Behaviors to Problem Behaviors
- -Reward Removal

# Setting Expectations





## WHAT TO EXPECT FROM US

Each training program begins with taking a thorough history of your dog's environment, health, and behavior. We use the information gathered to develop a customized plan which we implement together during your training program.

### WHAT WE EXPECT FROM YOU

-Commitment - Your commitment to a training plan is one of the most important factors for a successful outcome!

Patience - Teaching your dog takes time. Remember that you are both learning, together!

# REALISTIC EXPECTATIONS OF YOUR DOG

If your dog has been practicing this behavior for a long time, expect your dog to take time to learn new ways of doing things. Your dog cannot unlearn what they know but, we can teach them new options that they prefer to do because they have big payoffs.

## REACTIVITY REIMAGINED PRIVATE TRAINING SCHEDULING 2023

- Private training availability with Kim varies by season and current client caseload.
- Due to seasonal restrictions, there is very limited availability over the summer for outdoor sessions.
- Kim does not offer in-person evening appointments.
- Once your training program is paid for, we do not provide refunds. Please make note of this as you consider working with us.
- Once you purchase the Reactivity Reimagined Trainer Supported Online Course you have 12 months to schedule the included 90-minute Zoom session, otherwise it is forfeited.
- Once you purchase the Reactivity Reimagined Trainer Supported Online Course Plus Six Private Lessons, you have 12 months to schedule the included 90-minute Zoom session and six private lessons, otherwise they are forfeited. Due to seasonal restrictions, we may extend the deadline an additional six months per client request.

#### COMMUNICATION BETWEEN US

- Emailing our assistant Michele the best way to ask questions about scheduling and other administrative matters.
- For training questions, if they are more than a short paragraph for your trainer to respond, a private session may be the best way to address your question. We can do this in a 30-minute session via phone, zoom, or in-person at your next lesson. Regular session fees apply.
- Texting your trainer- If you are going to be late, need to give directions, or send a cute pic or fun update about your dog, text is great! If you have a question about your training program, your dog's behavior, or any inquiry about recommendations from your trainers, we will not respond by text. Please email us.

## Do you offer guarantees? How long will it take to train my dog?

Each case is unique and heavily dependent on your commitment to work with your dog in between sessions and your dog's environment. Behavior is not static; an animal will not continue to perform even trained behaviors without ongoing practice. Especially in cases involving any type of aggression, although behavior may be modified, the dog is never considered "cured". A dog's behavior is ultimately the owner's responsibility. We will make every reasonable effort to help us attain goals but make no guarantees of performance on the part of the client or dog as a result of providing professional animal behavior consultations.

## Why are all of your private training options grouped into programs?

We know people are sometimes surprised that we don't offer individual sessions for purchase, and we like to be transparent about why. Dog training is a lot like fitness training –it takes time and effort to get the results you want. While we offered individual sessions in the past, clients that only wanted a single in–person session were often disappointed that they could not achieve their goals in a short amount of time. Our programs are designed to include a certain number of sessions to achieve realistic goals. And to be fully transparent, your success makes for better job satisfaction for your trainer.

#### Do you offer refunds?

• We do not provide refunds for Reactivity Reimagined programs.

Please see our rescheduling and cancelation policy for more information on using your sessions to best benefit you and your pet.

#### What is your rescheduling and cancelation policy?

#### Private Training Rescheduling and Cancelation Policies

- After the commencement of all training programs, clients are allowed one session to be rescheduled.
- Canceled appointments must be rescheduled within one week of cancellation. Failure to do so results in forfeiture of that training session.
- Subsequent rescheduling and cancellations result in the forfeiture of those sessions.
- No-show appointments and appointments canceled without 24-hour notice, count as a session in your training program.
- Frequent rescheduling, canceling or no-show appointments may result
  in the termination of services. If services are terminated due to more
  than one no-show appointment or rescheduling of more than two
  appointments, a refund will not be provided.



# Ready to Start?





# TO VIEW ALL GROUP CLASSES CURRENTLY ON THE CALENDAR

https://buildingbondstraining.co
m/group-classes/

### NEED AN APPOINTMENT?

Email us @ <a href="mailto:info@buildingbondstraining.com">info@buildingbondstraining.com</a> to inquire about our training programs

OR

Call Michele at 520-775-2663

#### SERVICE AREAS

Our service areas vary by trainer and service provided.

- Sahuarita
- Corona de Tucson
- Green Valley
- Marana
- Oro Valley
- Tucson
- Travel charges may apply

### We look forward to working with you and your dog!



We genuinely love getting to know our clients and their dogs during the time we spend working together. We feel blessed to bring our passion for safe, humane, and fun training to the world which happens because of people like you. Thank you for choosing us to guide you on communicating, teaching and building your bond with your dog.



